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# PRODUCT WARRANTY

- 1) For panels, doors and pilasters (stiles) in our **Powder Shield** (aka Baked Enamel) Metpar extends a four (4) year warranty, **Stainless Steel** material Metpar extends a six (6) year warranty and **Plastic Laminate** material Metpar extends a one (1) year warranty. For all of our **standard hardware**; Metpar extends a one (1) year warranty from the date of purchase when materials are used in a normal application and properly installed, used and serviced. This warranty is limited to the repair and/or exchange of defective material and does not include field labor charges. Metpar, at its sole option, can either repair or replace such material without charge. This warranty is only for material and excludes any labor or expenses related to the replacement of such items. This warranty excludes any damages created by vandalism, improper installation, improper usage or exposure to toxic cleaning or environmental chemicals which may affect the surface of the materials. This warranty period begins from the original date of purchase.
- 2) For panels, door and pilasters (stiles) in our **Dur-A-Tex™** material; Metpar extends a five (5) year warranty from the date of purchase when materials are used in a normal application and properly installed, used and serviced. This warranty is limited to the repair and/or exchange of defective material and does not include field labor charges. Metpar, at its sole option, can either repair or replace such material without charge. Hardware for Dur-A-Tex™ partitions is covered under Metpar's one year warranty. This warranty is only for material and excludes any labor or expenses related to the replacement of such items. This warranty excludes any damages created by vandalism, improper installation, improper usage or exposure to toxic cleaning or environmental chemicals which may affect the surface of the materials. This warranty period begins from the original date of purchase.
- 3) For panels, door and pilasters (stiles) in our **Solid Phenolic** material; Metpar extends a fifteen (15) year warranty from the date of purchase against breakage, corrosion, delamination and defects in factory workmanship when materials are used in a normal application and properly installed, used and serviced. This warranty is limited to the repair and/or exchange of defective material and does not include field labor charges. Metpar, at its sole option, can either repair or replace such material without charge. Hardware for phenolic partitions is covered under Metpar's one year warranty. This warranty is only for material and excludes any labor or expenses related to the replacement of such items. This warranty excludes any damages created by vandalism, improper installation, improper usage or exposure to toxic cleaning or environmental chemicals which may affect the surface of the materials. This warranty period begins from the original date of purchase.
- 4) For panels, doors and pilasters (stiles) in our **Polly® SPR (aka solid plastic or HDPE)** material; Metpar extends a fifteen (15) year warranty from the date of purchase against breakage and defects in factory workmanship as well as a lifetime warranty against delamination and rusting when materials are used in a normal application and properly installed, used and serviced. This warranty is limited to the repair and/or exchange of defective material and does not include field labor charges. Metpar, at its sole option, can either repair or replace such material without charge. Hardware for Polly partitions is covered under Metpar's one year warranty. This warranty is only for material and excludes any labor or expenses related to the replacement of such items. This warranty excludes any damages created by vandalism, improper installation, improper usage or exposure to toxic cleaning or environmental chemicals which may affect the surface of the materials. This warranty period begins from the original date of purchase.

For further information relevant to a specific Metpar product, contact our customer service department Monday to Friday, 8:30am to 5:00pm EST or visit us online!